

Swoop Pricing Schedule

Opticomm Fibre



Pricing below includes GST.

This schedule does not include any promotional offers, discounts, or price alterations that may occur on occasion.

Installation and Activation		
Contract Term	Charge	Details
1 month	\$99.00	once-off

Relocation		
Relocation Type	Charge	Details
Standard Relocation	\$0.00	once-off

Additional Installation and Relocation Charges		
Extra Charge	Charge	Details
New Development Charge ¹	\$300.00	once-off
New Connection Charge ² (without MATV ³)	\$330.00	once-off
New Connection Charge ² (with MATV ³)	\$550.00	once-off

Other Fees		
Fee Description	Charge	Details
Service Change Request	\$0.00	once-off
Supplemental Work	POA	per event/agreed scope
Incorrect Callout Fee ⁴	\$165.00	per hour (min 2 hours)
Missed Appointment Fee ⁵	\$106.00	per event

Hardware & Accessories		
Description	Charge	Details
TP-Link VX230v	\$189.00	once-off
Static IP Address	\$5.50	per IP Address

Notes

¹ Fee charged by Opticomm for inaugural connection of a Class 5 property.

² Fee charged by Opticomm for (a) inaugural installation and connection of an NTD to the premises, (b) inaugural installation and connection of additional NTD to the same premises, or (c) replacement of an existing installed NTD with a multi-port NTD at the same premise.

³ MATV means multi-access television equipment connection is required. MATV is not available at all premises, and can be confirmed during Service Qualification (SQ).

⁴ Fee charged if a technician is dispatched for a service repair where there is no fault found within the Opticomm or Swoop network and/or equipment.

⁵ Fee charged by Opticomm if any appointments do not proceed at scheduled appointment time, due to act of End-user. Appointments cancelled with less than 24-hours prior notice to Opticomm are considered missed appointments and incur this fee.