

# Terms & Conditions

## Swoop Mobile Promotions



### The Offer

These Terms and Conditions apply to the Swoop Mobile Promotion which provides Swoop Mobile customers discounted monthly charges for the first 6 monthly billing periods of their new mobile service subject to these Terms and Conditions (Offer). The applicable discounts and bonus data are set out in the tables below. This Offer is valid from 1 October 2026 to 30 June 2027, or otherwise until Swoop withdraws the Offer without notice by discontinuing the promotion. By applying for this Offer, you agree to be bound by Swoop's Standard Form of Agreement (SFOA) which can found at <https://swoop.com.au/mobile/legal/>, as well as these Terms and Conditions. Swoop reserves the right to modify these Terms and Conditions at any time in accordance with the SFOA.

### Your application

To qualify for this Offer, you must meet the following criteria:

- You must be at least 18 years old and possess a valid Australian residential address.
- You must be a new customer of Swoop, or an existing customer purchasing a new mobile service.

Swoop may accept or decline your application in its absolute discretion.

### How the offers will work

The discounts apply exclusively to the specific services and plans detailed in the table below (eligible service). The Offer is non-transferable, cannot be combined with any other special offers or promotions, and is not redeemable for cash. The Offer is available to new or existing Swoop customers who sign up to a new mobile plan with Swoop. Upon acquiring a new eligible service, Swoop will apply the discount or bonus data specified in the tables below at the time of signup. The monthly discount will automatically be subtracted from your monthly invoices for the first 6 monthly billing periods of your new service, or until you cancel the service, whichever comes first. The bonus data will automatically be applied to the included monthly data on the service for the first 6 monthly billing periods, or until you cancel the service, whichever comes first. If you opt to change your plan during the promotional period, the discount and/or bonus data will not continue to apply to the new plan. If the new plan is not listed, the discount will cease to apply. Additional charges, including but not limited to excess data usage and extra data packs will continue to apply. To receive the bonus data component of any promotion you must connect within one month of purchasing your service. All prices displayed include Goods and Services Tax (GST).

### Swoop Mobile Plans

| Service              | Monthly Charge | Offer | Discount | Bonus Data |
|----------------------|----------------|-------|----------|------------|
| Swoop 30GB SIM Plan  | \$25           | \$14  | \$11     | N/A        |
| Swoop 60GB SIM Plan  | \$33           | \$23  | \$10     | N/A        |
| Swoop 120GB SIM Plan | \$40           | \$30  | \$10     | N/A        |
| Swoop 250GB SIM Plan | \$50           | \$40  | \$10     | N/A        |