

Terms & Conditions

eero 7 Router Offer 2026



The Offer

Swoop is offering eero 7 devices at the Offer prices set out in the table below, and a 24-month subscription to eero Secure at \$0 (subject to 'Subscription' below) (Offer). Prices include GST and free delivery to eligible addresses within Australia. Savings are against supplier RRP as at 20 May 2026.

Offer Period and Availability

The Offer is available from 1 July 2026 to 30 June 2027, while stocks last. We may end the Offer early once available stock is exhausted. We will publish a notice on the Offer webpage if the Offer ends early, and we will honour all accepted orders placed prior to that notice.

Eligibility

The Offer is open to persons who are at least 18 years old and possess a valid Australian residential address and are either:

- new Swoop nbn® customers who order an eligible plan; or
- existing Swoop nbn® customers on an eligible plan at the time of purchase

Limit 3 devices per customer during the Offer. Swoop may refuse an order on reasonable grounds, including suspected fraud/abuse, exceeding purchase limits, or stock unavailability.

Subscription

The included eero Secure subscription is free for 24 months from activation. After this period, the service will continue on a month-to-month basis. Should the subscription switch to being paid, a renewal reminder will be sent 30 days prior with instructions to cancel online. The subscription ends early if your Swoop nbn® service ends. No fees apply for ending the included subscription.

How the offers will work

The discount applies exclusively to the device as detailed in the table below. The Offer is non-transferable, cannot be combined with any other special offers or promotions, and is not redeemable for cash.

Upon acquiring a new order, Swoop will apply the discount specified in the tables below at the time of purchase. The discount will be subtracted from your invoice. Promotions cannot be stacked, and regular pricing will apply for all following months.

Returns and consumer guarantees

Returns, repairs and refunds for eero 7 devices are governed by our Hardware Returns Policy, which applies in addition to your rights under the Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the ACL. If your device is faulty or does not meet a consumer guarantee, you are entitled to a remedy as set out in the Hardware Returns Policy and the ACL.

Other

Additional charges, including but not limited to upgrades and other internet services, will continue to apply. This Offer is not available in all regions and only applies to the devices listed in the tables below. We may amend these Offer Terms prospectively where reasonably necessary (for example, to address errors, regulatory change, or stock constraints). We will provide notice of any changes on our website. Changes will not affect accepted orders. If a change would be materially detrimental to you prior to fulfilment, you may cancel and receive a full refund.

All prices displayed include Goods and Services Tax (GST).

Table

Device/Quantity	Offer	Supplier RRP	Discount
eero 7 - 1 pack	\$175	\$249	\$74
eero 7 - 2 pack	\$346	\$449	\$103
eero 7 - 3 pack	\$514	\$649	\$135