

## CHANGE OF OWNERSHIP TRANSFER REQUEST



Both parties should fill out this form and read all terms and conditions before signing. Please ensure that all information supplied is correct. Incorrect information may cause delay in the processing of your application. Depending on the complexity of your application, processing times will vary.

### Services to be transferred

Please review your list of services requiring a transfer before completing this form to ensure all relevant services are included in the form to reduce delays.

### Service Identifiers or Account numbers

Transfer Date:

The transfer date cannot be earlier than seven business working days.

### Outgoing Customer

- By completing and signing this form, you are transferring one or more services from your existing Swoop Broadband account to a new Swoop Broadband account holder.
- You will no longer have access to the account or any of the associated features of the transferred services unless you are granted access by the new account holder.
- Any outstanding balance must be cleared before transfer will be completed. You should make arrangements with the new account holder to settle any financial issues prior to submitting this form.

### Residential account

Name

Date of Birth

Email Address

Contact Number

### Complete additionally for a business account

Company Name

Business/Trading name

ACN

ABN/ARBN

### Section 2A - Agreement for outgoing customer to sign

I, the above named, declare that:

- I am the Account Holder of the above account.
- I agree to arrange payment of any outstanding fees or charges relating to the service/s named above prior to the transfer
- I am aware that I will lose all administrative control over the above-named service/s and any associated add-ons (e.g. data blocks or static IP addresses).
- I give Swoop Broadband permission to transfer the above service/s to the new account holder named on the following page.

Name

Date

Signature

Incoming Customer

Residential account

Name

Date of Birth

Email Address

Contact Number

Postal Address

Complete additionally for a business account

Company Name

Business/Trading name

ACN

ABN/ARBN

Section 3A - Nominate authorised representatives

By default, your Authorised Representative/s can communicate with us regarding your service with the same level of access as you do. They can make alterations to your plan, subscription or details, request payment histories and undertake all other actions including requesting termination of the service. If you wish to specify limitations to your Authorised Representative’s rights, please call us.

Name

Date of Birth

Email Address

Contact Number

Section 3B - Agreement for incoming customer to sign

I, the above named, declare that:

- I agree to accept the transfer of ownership of the specified Swoop Broadband service/s into my name and I assume responsibility for the service/s.
- I agree to be responsible for all fees and charges related to these services after the transfer has been completed.
- I am aware I can contact Swoop Broadband to change the subscribed plan of my service once transfer is complete, and if I do not do this then I accept that I will continue the existing plan and pricing.
- I have read, and accept, the Terms of Service (<https://swoopbroadband.com.au/legal/terms-of-service>) and Acceptable Use Policy, and all other applicable policies.
- (VoIP/Fixed line phone only) I have signed and returned the VoIP IC and CSG Waiver Form.

Name

Signature

Date