

Terms & Conditions

Un-break your internet Promotion 2025



The Offer

These Terms and Conditions apply to the Swoop Break up with Big Telco Promotion which provides new Swoop customers discounted monthly charges for the first 6 months of their service subject to these Terms and Conditions (Offer).

The applicable discounts are set out in the tables below.

This Offer is valid from 1 May 2025 to 3 June 2025, or otherwise until Swoop withdraws the Offer without notice by discontinuing the promotion. By applying for this Offer, you agree to be bound by Swoop's Standard Form of Agreement (SFOA), accessible at <https://swoop.com.au/legal/>, as well as these Terms and Conditions. Swoop reserves the right to modify these Terms and Conditions at any time in accordance with the SFOA.

Your application

To qualify for this Offer, you must meet the following criteria:

- You must be at least 18 years old and possess a valid Australian residential address.
- You must be a new customer of Swoop.

Swoop may accept or decline your application in its absolute discretion.

How the offers will work

The discounts apply exclusively to the specific services and plans detailed in the tables below (eligible service). The Offer is non-transferable, cannot be combined with any other special offers or promotions, and is not redeemable for cash.

The Offer is available to new Swoop customers only who sign up to a new a Swoop Home nbn, Home Fixed Wireless, Home nbn Fixed Wireless or Opticomm plan.

Upon acquiring a new eligible service, Swoop will apply the discount specified in the tables below at the time of signup. The monthly discount will automatically be subtracted from your monthly invoices for the first 6 months of your service, or until you cancel the service, whichever comes first.

If you opt to change your plan during the discount period, the discount will continue to apply if the new plan matches those listed in the tables below. If the new plan is not listed, the discount will cease to apply.

Additional charges, including but not limited to upgrades, extra data packs, other internet services, installation, and fees for non-standard installations, will continue to apply.

This Offer is not available in all regions and only applies to the services listed in the tables below. All prices displayed include Goods and Services Tax (GST).

Plans

Service	Monthly charge	Offer	Discount
Home nbn 50/20	\$84	\$69	\$15
Home nbn 25/10	\$69	\$54	\$15
Opticomm 25/5	\$69	\$54	\$15
Opticomm 50/20	\$84	\$79	\$15
Opticomm 100/20	\$99	\$84	\$15
Opticomm 100/40	\$109	\$94	\$15
Opticomm 250/25	\$129	\$114	\$15
Opticomm 1000/50	\$149	\$134	\$15
nbn Wireless 25/5	\$69	\$54	\$15
nbn Wireless 75/10	\$84	\$69	\$15

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Service	Monthly charge	Offer	Discount
Home nbn 100/20	\$94	\$72	\$22
Home nbn 100/40	\$104	\$82	\$22
nbn 1000/50	\$139	\$119	\$20
Home FW 30/10	\$79	\$54	\$25
Home FW 70/20	\$89	\$64	\$25
Home FW 120/20	\$109	\$84	\$25
Home FW 250/100	\$129	\$104	\$25
Home FW 500/200	\$149	\$124	\$25
Home nbn 250/25	\$109	\$82	\$27