

Key Facts Sheet

Business Fixed Wireless



Important information about the Business Fixed Wireless plan options available with Swoop.

Speed How fast?				
30/10 Mbps¹ 29 Mbps²	70/20 Mbps¹ 66 Mbps²	120/20 Mbps¹ 114 Mbps²	250/100 Mbps¹ 237 Mbps²	500/200 Mbps¹ 425 Mbps²
¹ This indicates the theoretical maximum speed (Mbps) of the service during off-peak periods (11pm–7am). ² This is the typical download speed you can expect during busy periods (7pm–11pm).				
Price How much?				
\$74/month Unlimited Data	\$84/month Unlimited Data	\$104/month Unlimited Data	\$129/month Unlimited Data	\$149/month Unlimited Data
Use What can I do with it?				
1 - 4 users at the same time	1 - 5 users at the same time	1 - 9+ users at the same time	1 - 9+ users at the same time	1 - 9+ users at the same time
✓ Emails + browsing ✓ VoIP phone ✗ HD video streaming ✗ Large file downloads ✗ UHD/4K videos	✓ Emails + browsing ✓ VoIP phone ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos*	✓ Emails + browsing ✓ VoIP phone ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos*	✓ Emails + browsing ✓ VoIP phone ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos*	✓ Emails + browsing ✓ VoIP phone ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos*
Notes				
Technical Limitations <ul style="list-style-type: none"> In the event of power failure at your premises, the internet connection will not work as the antenna will not operate. You will be unable to make or receive VoIP calls (including Emergency 000 Services) and back-to-base alarm systems (security or medical) will not function. You should ensure that your mobile phone is charged in case you need to make emergency calls. Your speed or performance may be reduced by a range of other factors such as the quality of your router, internal house wiring, wifi interference and line of sight to the premises. Contact us for assistance with slow speeds or any other issue with your service by calling 1300 222 300. 				
Medical Alarms / Security <p>Before ordering any Swoop Business service you will need to determine whether any existing security or medical alarms currently in use are compatible with our service. We recommend that you contact your alarm provider to determine this compatibility as well as what alternative options you may have.</p>				
* 2 simultaneous streams at a time.				

For further information please see the Critical Information Summary at

<https://www.swoop.com.au/legal>

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