

Key Facts Sheet

Swoop Fixed Wireless



Important information about the Fixed Wireless plan options available with Swoop.

Speed | How fast?



30/10 Mbps¹
29 Mbps²



70/20 Mbps¹
66 Mbps²



120/20 Mbps¹
115 Mbps²



250/100 Mbps¹
244 Mbps²



500/200 Mbps¹
454 Mbps²

¹ This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm–7am).

² This is the typical download speed you can expect during busy periods (7pm–11pm).

Price | How much?

\$79/month
Unlimited Data

\$89/month
Unlimited Data

\$109/month
Unlimited Data

\$129/month
Unlimited Data

\$149/month
Unlimited Data

Use | What can I do with it?



1 - 4 users
at the same time



1 - 5 users
at the same time



1 - 9+ users
at the same time



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at the same time



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at the same time

- ✓ Emails + browsing
- ✓ VoIP phone
- ✓ Online gaming
- ✗ HD video streaming
- ✗ Large file downloads
- ✗ UHD/4K videos

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Notes

Technical Limitations

- Fixed Wireless services will not work during power failures. This service does not include a battery backup power supply for Fixed Wireless equipment or customer equipment. During a power outage your VoIP phone will not function, including calls to emergency services.
- Your speed or performance may be reduced by a range of other factors such as your router, internal house wiring, wifi interference and line of sight to the premises. Talk to us about what may be causing your slow speeds and we can suggest ways to improve the speed or performance.

Medical Alarms / Security

Before acquiring a Fixed Wireless service, you should find out if any medical or security alarm services you want to use are compatible with a Fixed Wireless service. If any such services are not compatible, you should check with the provider to see what alternatives are available.

* 2 simultaneous streams at a time.

For further information please see the Critical Information Summary at

<https://www.swoop.com.au/legal>

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