

# Terms & Conditions

## Swoop UC Offer



### The Offer:

1. The Swoop UC Offer provides new and existing Swoop UC customers who purchase new or additional UC service(s) and a FREE phone and FREE porting (Offer), subject to these Terms and Conditions.
2. This Offer is available from 1 February 2024 to 31 March 2024 or otherwise until Swoop withdraws the Offer at any time without notice by not advertising it. By applying for the Offer, you agree to be bound by Swoop's Business Standard Form of Agreement Business Voice documents (Agreements) which are available at <https://swoop.com.au/legal/> and these Terms and Conditions. Swoop may change these Terms and Conditions at any time in accordance with the Agreements.

### Free Phone Options and Upgrades:

3. Under the Offer eligible Customers will receive a default free phone, the Grand Stream GRP2612 (RRP \$85). Customers may opt for an upgrade by paying an additional one-time charge:
  - GRP2613 (6 Lines, 3 SIP Accounts, 2.8" Display) - Extra \$50 (RRP \$160).
  - GRP2615 (10 Lines, 16 SIP PoE, 4.3" Colour Screen) - Extra \$100 (RRP \$250).

### Limited Stock:

4. The Offer is available while stocks last. Swoop may end the Offer if phone stock runs out before the specified end date.

### Eligibility:

5. To be eligible for the Offer you must:
  - be at least 18 years of age;
  - be an existing or new Swoop UC business customer and acquire an additional or new UC service; and
  - continue to acquire the service for 6 months.
6. Swoop may accept or reject your application in its absolute discretion.

### Cancellation Policy:

7. The provided phone (free and upgrade versions) remains Swoop property for 6 months from the date the customer's Offer application is accepted by Swoop.
8. Where a customer cancels a UC service within 6 months of applying for and being granted a phone under the Offer, a \$50 fee is payable and will be charged to the customer's account.
9. After 6 months or upon payment of the fee above, the customer becomes the owner of the phone.

### General Terms:

10. This Offer is non-transferable; cannot be used with any other offer or promotion; and cannot be redeemed for cash.
11. The Offer is only available to customers who meet the eligibility criteria set out in section 5.
12. All prices include GST.