

# Terms & Conditions

## Swoop Residential nbn® Discount Offers



### The Offers

1. The list price of Swoop nbn® plans for residential customers as at 1 August 2023 are set out in the tables below. The Swoop Residential nbn® Discount Offers gives new residential customers savings of between \$10 and \$50 per month for the first 6-months (Offers), subject to these Terms and Conditions.
2. The Discounts available are set out in the tables below.
3. These Discount Offers are available from 1 August 2023 until 31 December 2023 or otherwise until Swoop withdraws the offers at any time without notice by not advertising it. By applying for an Offer, you agree to be bound by Swoop's Standard Form of Agreement available at <https://swoop.com.au/legal/> (SFOA) and these Terms and Conditions. Swoop may change these Terms and Conditions at any time in accordance with the SFOA.

### Your application

4. To be eligible for any Offers, you must:
  - be at least 18 years of age with a current Australian residential address; and
  - be a new customer of Swoop
5. Swoop may accept or reject your application in its absolute discretion.

### How the Offers work

6. The services and plans eligible for the Discounts are set out in the tables below.
7. These Offers are non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
8. These Offers are available to:
  - new residential customers who sign up to any of the plans outlined in the tables below
9. Where you acquire one new eligible service the discount outlined in the tables below will be applied by Swoop at the time of sign up and the monthly discount will automatically be deducted from your first 6-monthly invoices or until you cancel their service, whichever is earlier.
10. If you change your nbn® plan during the 6-month discount period, the discount will continue to be applied if the new plan is a plan set out in the tables below. If the new plan is not included in the tables below.
11. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
12. These Offers are not available in all regions and only applies to the services listed in the tables below.
13. All prices include GST.

### Residential nbn®

Speed	Download	Upload	Current Swoop (inc)	Promo amount (inc)	New Swoop (inc)	Promo term
25/5Mbps	25 Mbps	5 Mbps	\$69.00	\$10.00	\$59.00	6mths
50/20Mbps	50 Mbps	20 Mbps	\$79.00	\$15.00	\$64.00	6mths
100/20Mbps	100 Mbps	20 Mbps	\$99.00	\$20.00	\$79.00	6mths
250/25Mbps	250 Mbps	25 Mbps	\$129.00	\$35.00	\$94.00	6mths
1000/50Mbps	1000 Mbps	50 Mbps	\$149.00	\$40.00	\$109.00	6mths
Wireless	25 Mbps	5 Mbps	\$69.00	\$10.00	\$59.00	6mths
Wireless Plus	75 Mbps	10 Mbps	\$79.00	\$10.00	\$69.00	6mths