

Terms & Conditions

Swoop Residential and Business Fixed Wireless & Opticomm Discount Offers



The Offers

1. The list price of Swoop Fixed Wireless and Opticomm plans for residential and business customers as at 1 August 2023 are set out in the tables below. The Swoop Residential and Business Fixed Wireless and Opticomm Discount Offers gives new residential and business customers savings of between \$10 and \$50 per month for the first 6-months (Offers), subject to these Terms and Conditions.
2. The Discounts available are set out in the tables below.
3. These Discount Offers are available from 1 August 2023 until 31 December 2023 or otherwise until Swoop withdraws the offers at any time without notice by not advertising it. By applying for an Offer, you agree to be bound by Swoop's Standard Form of Agreement available at <https://swoop.com.au/legal/> (SFOA) and these Terms and Conditions. Swoop may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

4. To be eligible for any Offers, you must:
 - be at least 18 years of age with a current Australian residential address; and
 - be a new customer of Swoop
5. Swoop may accept or reject your application in its absolute discretion.

How the Offers work

6. The services and plans eligible for the Discounts are set out in the tables below.
7. These Offers are non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
8. These Offers are available to:
 - new residential or business customers who sign up to any of the plans outlined in the tables below
9. Where you acquire one new eligible service the discount outlined in the tables below will be applied by Swoop at the time of sign up and the monthly discount will automatically be deducted from your first 6-monthly invoices or until you cancel their service, whichever is earlier.
10. If you change your Fixed Wireless and Opticomm plan during the 6-month discount period, the discount will continue to be applied if the new plan is a plan set out in the tables below. If the new plan is not included in the tables below.
11. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
12. These Offers are not available in all regions and only applies to the services listed in the tables below.
13. All prices include GST.

Residential Fixed Wireless

Service	Download	Upload	Monthly charge	Offer	Discount
Fixed Wireless 30	30 Mbps	10 Mbps	\$79	\$74	\$5
Fixed Wireless 70	70 Mbps	20 Mbps	\$89	\$84	\$5
Fixed Wireless 120	120 Mbps	20 Mbps	\$109	\$99	\$10
Fixed Wireless 250	250 Mbps	100 Mbps	\$129	\$119	\$10
Fixed Wireless 500	500 Mbps	200 Mbps	\$149	\$139	\$10

Business Fixed Wireless

Service	Download	Upload	Monthly charge	Offer	Discount
Fixed Wireless 30	30 Mbps	10 Mbps	\$89	\$84	\$5
Fixed Wireless 70	70 Mbps	20 Mbps	\$99	\$94	\$5
Fixed Wireless 120	120 Mbps	20 Mbps	\$119	\$109	\$10
Fixed Wireless 250	250 Mbps	100 Mbps	\$139	\$129	\$10
Fixed Wireless 500	500 Mbps	200 Mbps	\$159	\$149	\$10

Opticomm Plans – see page 2

Opticomm Plans

Service	Download	Upload	Monthly charge	Offer	Discount
25/5	25 Mbps	10 Mbps	\$69	\$64	\$5
50/20	50 Mbps	20 Mbps	\$79	\$74	\$5
100/20	100 Mbps	20 Mbps	\$99	\$89	\$10
100/40	100 Mbps	40 Mbps	\$109	\$99	\$10
250/25	250 Mbps	25 Mbps	\$129	\$119	\$10
1000/50	1000 Mbps	50 Mbps	\$149	\$139	\$10