

Terms & Conditions

Fixed Wireless, NBN & Opticomm



Swoop Residential & Business Fixed Wireless Discount Offer

The Offers

1. The list price of Swoop Fixed Wireless, NBN & Opticomm plans for Residential & Business customers as of 18th July 2023 are set out in the tables below. The Swoop Residential & Business Fixed Wireless, NBN & Opticomm Discount Offer gives new Residential & Business customers savings from \$5 to \$10 per month (Discount) for the first 6 months (Offer), subject to these Terms and Conditions.
2. The Discounts available are set out in the tables below.
3. This Discount Offer is available from 18th June 2023 until 30th Sep 2023 or otherwise until Swoop withdraws the offers at any time without notice by not advertising it. By applying for the Offer, you agree to be bound by Swoop's Standard Form of Agreement available at <https://swoop.com.au/legal/> (SFOA) and these Terms and Conditions. Swoop may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

4. To be eligible for the Offer, you must:
 - be at least 18 years of age with a current Australian residential address; and
 - be a new customer of Swoop or an existing customer of Swoop and acquire a different kind of service and sign up for any of the Fixed Wireless, NBN & Opticomm plans set out in the tables below.
5. Swoop may accept or reject your application in its absolute discretion.

How the Offers work

6. The services and plans eligible for the Discounts are set out in the tables below.
7. These Offers are non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
8. These Offers are available to:
 - new Residential & Business customers who sign up to any of the plans outlined in the tables below and who are located within a Swooperfast network location
 - Existing Residential & Business customers upgrading to a new plan 120/20 fixed wireless, NBN and Opticomm plan or above
9. Where you acquire one new eligible service the Discount outlined in the tables below will be applied by Swoop at the time of signup and the monthly Discount will automatically be deducted from your first 12 monthly invoices or until you cancel the service, whichever is earlier.
10. If you change your Fixed Wireless, NBN or Opticomm plan during the 6 month discount period, the Discount will continue to be applied if the new plan is a plan set out in the tables below. If the new plan is not included in the tables below then the Discount ceases to apply.
11. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
12. These Offers are not available in all regions and only applies to the services listed in the tables below.
13. All prices include GST.

Residential Fixed Wireless

Service	Down	Up	Monthly Charge	Offer	Discount
Fixed Wireless 30	30 Mbps	10 Mbps	\$69	\$64	\$5
Fixed Wireless 70	70 Mbps	20 Mbps	\$79	\$74	\$5
Fixed Wireless 120	120 Mbps	20 Mbps	\$99	\$89	\$10
Fixed Wireless 250	250 Mbps	100 Mbps	\$119	\$109	\$10
Fixed Wireless 500	500 Mbps	200 Mbps	\$139	\$129	\$10

Business Fixed Wireless

Service	Down	Up	Monthly Charge	Offer	Discount
Fixed Wireless 30	30 Mbps	10 Mbps	\$79	\$74	\$5
Fixed Wireless 70	70 Mbps	20 Mbps	\$89	\$84	\$5
Fixed Wireless 120	120 Mbps	20 Mbps	\$109	\$99	\$10
Fixed Wireless 250	250 Mbps	100 Mbps	\$129	\$119	\$10
Fixed Wireless 500	500 Mbps	200 Mbps	\$149	\$139	\$10



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Fixed Wireless, NBN & Opticomm

Swoop Residential & Business Fixed Wireless Discount Offer

Residential NBN

Service	Down	Up	Monthly Charge	Offer	Discount
Home Casual	30 Mbps	10 Mbps	\$69	\$64	\$5
Home Everyday	70 Mbps	20 Mbps	\$79	\$74	\$5
Home Fast	120 Mbps	20 Mbps	\$99	\$89	\$10
Home Fast +	250 Mbps	100 Mbps	\$119	\$109	\$10
Home Superfast	500 Mbps	200 Mbps	\$139	\$129	\$10
Home Ultrafast	1000 Mbps	50 Mbps	\$149	\$139	\$10
Wireless	25 Mbps	5 Mbps	\$69	\$64	\$5
Wireless Plus	75 Mbps	10 Mbps	\$79	\$69	\$10

Business NBN

Service	Down	Up	Monthly Charge	Offer	Discount
Business 50	50 Mbps	20 Mbps	\$89	\$84	\$5
Business 100	100 Mbps	40 Mbps	\$119	\$109	\$10
Business 250	250 Mbps	100 Mbps	\$199	\$189	\$10
Business 500	500 Mbps	200 Mbps	\$279	\$269	\$10
Business 1000	1000 Mbps	400 Mbps	\$379	\$369	\$10
Wireless	25 Mbps	5 Mbps	\$79	\$74	\$5
Wireless Plus	75 Mbps	10 Mbps	\$89	\$79	\$10

Opticomm Plans

Service	Down	Up	Monthly Charge	Offer	Discount
25/5	25 Mbps	5 Mbps	\$69	\$64	\$5
50/20	50 Mbps	20 Mbps	\$79	\$74	\$5
100/20	100 Mbps	20 Mbps	\$99	\$89	\$10
100/40	100 Mbps	40 Mbps	\$109	\$99	\$10
250/25	250 Mbps	25 Mbps	\$129	\$119	\$10
1000/50	1000 Mbps	50 Mbps	\$149	\$139	\$10