

# Terms and Conditions

## Business Fibre Enterprise Ethernet



### The Offers

1. Eligible business customers will receive the following once-off credit instalment when ordering a Swoop Business Fibre Enterprise Ethernet (powered by nbn Enterprise Ethernet) service:
  - (a) \$500 credit for 100/100Mbps and 250/250Mbps speed tiers; or
  - (b) \$1,000 credit for 500/500Mbps and 1000/1000Mbps speed tiers.
2. The applicable credit(s) is applied to the first invoice for:
  - (a) the eligible Primary Service once activated; or
  - (b) the eligible Primary and Secondary Services once activated.
3. These Offers are available from 1st February 2023 until 31 July 2023 or otherwise until Swoop withdraws the Offers at any time without notice.
4. By applying for an Offer, you agree to be bound by the terms and conditions applicable to the service(s) available at <https://swoop.com.au/legal> and these Terms and Conditions. Swoop may change these Terms and Conditions at any time.

### Eligibility

5. To be eligible for these Offers, the services which are set out in the Service Order must:
  - (a) Sign-up to a 36-month contract;
  - (b) be submitted to and accepted by Swoop on or before 31 July 2023;
  - (c) be for premises at which nbn is not already supplying any nbn Enterprise Ethernet product; and
  - (d) not within 3 months of connection be disconnected or modified resulting in a lower bandwidth for a service.
6. Swoop may accept or reject a Service Order in its absolute discretion.

### How the Offers work

7. These Offers are not transferrable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
8. These Offers are available to business customers who:
  - (a) order a Primary Service;
  - (b) order a Primary and Secondary Service;
  - (c) meet the eligibility requirements set out in section 6 above.
9. Upon meeting the eligibility criteria, submitting a Service Order(s) and having the service(s) connected, the applicable credit will be applied to your first invoice(s).
10. These Offers are not available in all regions.