

# Terms and Conditions

## Business Offers – Business Fibre Enterprise Ethernet and Fixed Wireless Services



### The Offers

- Eligible business customers will receive the following discounts from the list price when ordering a Swoop Business Fibre Enterprise Ethernet (powered by nbn Enterprise Ethernet) service:
  - \$500 credit for 100/100Mbps and 250/250 Mbps speed tiers; or
  - \$1,000 credit for 500/500 Mbps and 1000/1000 Mbps speed tiers (Primary Service).
- Where eligible business customers bundle the Primary Service with a Fixed Wireless service (30MB, 60MB or 120MB and above) they will receive the following discounts from the list price:
  - \$250 credit for a 30MB and 60MB Fixed Wireless service; or
  - \$500 credit for a 120 MB or above Fixed Wireless service (Secondary Service).(collectively, the Offers)
- The applicable credit(s) is applied to the first invoice for:
  - the eligible Primary Service once activated; or
  - the eligible Primary and Secondary Services once activated.
- These Offers are available from 1 July 2022 until 30 September 2022 or otherwise until Swoop withdraws the Offers at any time without notice.
- By applying for an Offer, you agree to be bound by the terms and conditions applicable to the service(s) available at <https://swoop.com.au/legal/> and these Terms and Conditions. Swoop may change these Terms and Conditions at any time.

### Eligibility

- To be eligible for these Offers, the services which are set out in the Service Order must:
  - be submitted to and accepted by Swoop on or before 30 September 2022;
  - be for premises at which nbn is not already supplying any nbn Enterprise Ethernet product (Primary Service only); and
  - not within 3 months of connection be disconnected or modified resulting in a lower bandwidth for a service.
- Swoop may accept or reject a Service Order in its absolute discretion.

### How the Offers work

- These Offers are not transferrable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
- These Offers are available to business customers who:
  - order a Primary Service;
  - order a Primary and Secondary Service;
  - meet the eligibility requirements set out a section 6 above.
- Upon meeting the eligibility criteria, submitting a Service Order(s) and having the service(s) connected, the applicable credit will be applied to your first invoice(s).
- These Offers are not available in all regions.
- All prices include GST.