

Terms and Conditions

Swoop Residential and Business NBN and Fixed Wireless Discount Offers

The Offers

1. The list price of Swoop NBN and Fixed Wireless plans for residential and business customers as at 8 June 2022 are set out in the tables below. The Swoop Residential and Business NBN and Fixed Wireless Discount Offers gives new residential and business customers savings of between \$10 and \$30 per month for the first 6 or 12 months (**Offers**), subject to these Terms and Conditions.
2. The Discounts available are set out in the tables below.
3. These Discount Offers are available from 16 June 2022 until 30 June 2022 or otherwise until Swoop withdraws the offers at any time without notice by not advertising it. By applying for an Offer, you agree to be bound by Swoop's Standard Form of Agreement available at <https://swoop.com.au/legal/> (**SFOA**) and these Terms and Conditions. Swoop may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

4. To be eligible for any Offers, you must:
 - be at least 18 years of age with a current Australian residential address; and
 - be a new customer of Swoop or an existing customer of Swoop and acquire a different kind of service and sign up for any of the NBN or Fixed Wireless plans set out in the tables below.
5. Swoop may accept or reject your application in its absolute discretion.

How the Offers work

6. The services and plans eligible for the Discounts are set out in the tables below.
7. These Offers are non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
8. These Offers are available to:
 - new residential or business customers who sign up to any of the plans outlined in the tables below; and
 - existing residential or business customers who sign up for a different type of service at the same premises or a new service at different premises. For example, you will be eligible if you already have a residential 100/20 NBN service and you acquire a new fixed wireless service at the same address.
9. Where you acquire one new eligible service the discount outlined in the tables below will be applied by Swoop at the time of signup and the monthly discount will automatically be deducted from your first 6 monthly invoices or until you cancel their service, whichever is earlier.
10. Where you acquire two new eligible services the discount outlined in the tables below will be applied by Swoop at the time of signup and the monthly discount will automatically be deducted from your first 12 monthly invoices or until you cancel their service, whichever is earlier.
11. If you change your NBN or Fixed Wireless plan during the 6 or 12 month discount period, the discount will continue to be applied if the new plan is a plan set out in the tables below. If the new plan is not included in the tables below.
12. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
13. These Offers are not available in all regions and only applies to the services listed in the tables below.
14. All prices include GST.

Tables

Residential NBN

Service	Down	Up	Monthly Charge	Offer	Discount
Home Casual	25 Mbps	5 Mbps	\$ 69.00	\$ 59.00	\$ 10.00
Home Everyday	50 Mbps	20 Mbps	\$ 79.00	\$ 69.00	\$ 10.00
Home Fast	100 Mbps	20 Mbps	\$ 99.00	\$ 89.00	\$ 10.00
Home Fast +	100 Mbps	40 Mbps	\$ 109.00	\$ 99.00	\$ 10.00
Home Superfast	250 Mbps	25 Mbps	\$ 129.00	\$ 109.00	\$ 20.00
Home Ultrafast	1000 Mbps	50 Mbps	\$ 149.00	\$ 129.00	\$ 20.00

Wireless	25 Mbps	5 Mbps	\$ 69.00	\$ 59.00	\$ 10.00
Wireless Plus	75 Mbps	10 Mbps	\$ 79.00	\$ 69.00	\$ 10.00

Residential Fixed Wireless

Service	Down	Up	Monthly Charge	Offer	Discount
Fixed Wireless 30	30 Mbps	10 Mbps	\$ 69.00	\$ 59.00	\$ 10.00
Fixed Wireless 60	60 Mbps	20 Mbps	\$ 79.00	\$ 69.00	\$ 10.00
Fixed Wireless 100	100 Mbps	20 Mbps	\$ 89.00	\$ 79.00	\$ 10.00
Fixed Wireless 120	120 Mbps	20 Mbps	\$ 99.00	\$ 89.00	\$ 10.00
Fixed Wireless 150	150 Mbps	20 Mbps	\$ 109.00	\$ 99.00	\$ 10.00

Business NBN

Service	Down	Up	Monthly Charge	Offer	Discount
Business 50	50 Mbps	20 Mbps	\$ 89.00	\$ 79.00	\$ 10.00
Business 100	100 Mbps	40 Mbps	\$ 119.00	\$ 109.00	\$ 10.00
Business 250	250 Mbps	100 Mbps	\$ 199.00	\$ 179.00	\$ 20.00
Business 500	500 Mbps	200 Mbps	\$ 279.00	\$ 249.00	\$ 30.00
Business 1000	1000 Mbps	400 Mbps	\$ 379.00	\$ 349.00	\$ 30.00

Wireless	25 Mbps	5 Mbps	\$ 79.00	\$ 69.00	\$ 10.00
Wireless Plus	75 Mbps	10 Mbps	\$ 89.00	\$ 79.00	\$ 10.00

Business Fixed Wireless

Service	Down	Up	Monthly Charge	Offer	Discount
Fixed Wireless 30	30 Mbps	10 Mbps	\$ 79.00	\$ 69.00	\$ 10.00
Fixed Wireless 60	60 Mbps	20 Mbps	\$ 89.00	\$ 79.00	\$ 10.00
Fixed Wireless 100	100 Mbps	40 Mbps	\$ 99.00	\$ 89.00	\$ 10.00
Fixed Wireless 120	120 Mbps	40 Mbps	\$ 109.00	\$ 99.00	\$ 10.00
Fixed Wireless 150	150 Mbps	40 Mbps	\$ 119.00	\$ 109.00	\$ 10.00