Key facts sheet: Business Fibre

Important information about the nbn™ business network speed options available with Swoop Business.

Speed | How Fast?

100/100 Mbps[1,2]	250/250 Mbps[1,2]	1000/1000 Mbps[1,2]

[1] The theoretical maximum speed potential of the service during off-peak periods (11pm-7pm).
[2] This is the typical download speed you can expect during busy periods (7pm–11pm).

Price | Pricing varies by contract term and zone

CBD	100/100 Mbps	250/250 Mbps	500/500 Mbps	1000/1000 Mbps
12 months	$349	$499	$709	$959
24 months	$319	$449	$669	$859
36 months	$299	$429	$629	$799

Zone 1	100/100 Mbps	250/250 Mbps	500/500 Mbps	1000/1000 Mbps
12 months	$499	$649	$889	$1089
24 months	$439	$579	$789	$969
36 months	$419	$549	$749	$919

Use | What can I do with it?

	1-9 users at the same time	1-9+ users at the same time	1-9+ users at the same time	1-9+ users at the same time
	✔ Emails + browsing ✔ VoIP phone ✔ HD video streaming ✔ Large file downloads ✔ UHD/ 4k vidoes	✔ Emails + browsing ✔ VoIP phone ✔ HD video streaming ✔ Large file downloads ✔ UHD/ 4k vidoes	✔ Emails + browsing ✔ VoIP phone ✔ HD video streaming ✔ Large file downloads ✔ UHD/ 4k vidoes	✔ Emails + browsing ✔ VoIP phone ✔ HD video streaming ✔ Large file downloads ✔ UHD/ 4k vidoes

Notes

Technical Limitations

• Your nbn™ service will not work during power failures. This service does not include a battery backup power supply for nbn™ supplied equipment or customer equipment. During a power outage your VoIP phone will not function, including calls to emergency services.

• Your speed or performance may be reduced by a range of other factors such as your router, internal wiring and wifi interference. Contact our support team on 1300 333 200 for assistance if you are experiencing slow speeds or any other issue with your service.

Medical Alarms / Security

Before ordering an nbn™ service, you should determine if any medical or security alarm services currently in use are compatible with the nbn™ network. We recommend that you contact your alarm provider to determine this compatibility and alternatives for incompatible devices. Swoop recommend that you register medical alarms by visiting the nbn™ Medical Alarm Register.